

**Need to extend your nurse call investment?**

**Ideacom Mid-America is a St Paul based company providing repairs on out of warranty Rauland and all Ascom nurse call systems. We specialize in standard repairs and offer advanced replacement on several items.**



**HOW IT WORKS**

**Contact our Warehouse**

**Ph: 800-433-6208 – Ask for warehouse**

**Or**

**Email: [warehouse@idea-ma.com](mailto:warehouse@idea-ma.com) (subject line Nurse Call Repair)**

**Please include the nurse call type, part needed, and if you want a repair or replacement**

**Standard Repair Process**

Ship defective item(s) to Ideacom, once received they are assessed and replacement will be shipped promptly

**Advanced Replacement Process**

Ideacom will ship you an item in advance and will include a prepaid shipping label to return defective unit

**\*\*Based on current inventory\*\***

**ITEM SERVICED**

**Rauland**

- Responder 3
- Responder 4
- Responder 5

*Out of warranty  
repair coming soon*

**Additional Nurse Call Systems**

- RCare
- Heritage MedCall
- Tech Works

**Ascom**

- C300
- C600
- Telligence 5
- Telligence 6