Advancing the Lives of Residents and Caregivers
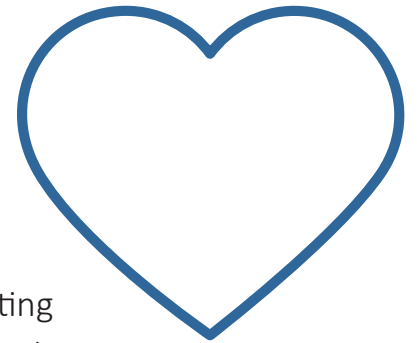
The RCare Nurse Call Solutions Portfolio

Essential to the well-being of your care community.

Modern nurse call systems play a critical role in the well-being of both residents and caregivers in long-term care communities. When thoughtfully integrated into a community's mission and infrastructure, these systems can enable a fine-tuned focus on resident needs, accelerating efficient, responsive, compassionate care—all while providing management with decision-driving data and insights.

As leaders in the field, RCare has built a comprehensive solutions portfolio that does all this and more, helping you raise the quality of life for your residents, caregivers and managers.

Enable **person-centered** care

Foster **efficient operations**

Implement ongoing **cost controls**

Answer the call with RCare

Ah-Ha Insights From Analytics and Reports

RCare solutions deliver the data you need to better inform community management decisions that can improve resident health and satisfaction, caregiver workloads, and response times:

- The system automatically tracks responses, collects data, and compiles standard and customizable reports
- Define the metrics you want for residents and caregivers by shift, wing, group, or across the community

Prompt Resident-Caregiver Communications

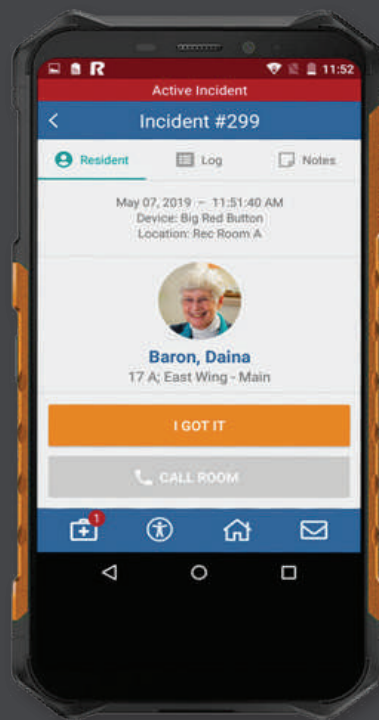**RCare systems enhance emergency and wellness alerts with:**

- Delivery to caregivers in real time via mobile devices for anywhere/anytime access
- An "I Got It" feature that eliminates duplicated efforts
- Advanced Locating Protocol to find residents anywhere in the community
- Two-way communications among caregivers to facilitate responses
- Efficient logging of Activities of Daily Living (ADL) services at the point of care

You Have a Partner

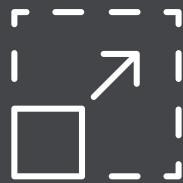**We are dedicated to ensuring your success, keeping you ahead of the curve with:**

- Integration with industry-leading systems
- Advanced services that expand your capabilities
- Local support, from installation to training and service
- Flexible systems that accommodate future growth
- Ongoing R&D
- No recurring or surprise fees
- A relentless commitment to do right by our customers and partners

THE RCARE ADVANTAGE:

The utmost in reliability

Open, scalable platforms, customized for your community

The transformational power of mobile

A wide range of notification and alert options

Top-rated reliability so you never miss a call.

A nurse call system is a promise that when a resident reaches out for help, help will come—promptly. Fundamental to that promise is the system's reliability. It must work time after time after time. Our systems do, with an uptime of 99.99%.

TESTED TO THE HIGHEST STANDARDS

Unlike some other products on the market, RCare systems are ETL tested to UL 1069 edition 7 for skilled nursing and UL 2560 for independent and assisted living for independent living emergency call systems. This testing ensures that your community is compliant with regulations covering your level of care.

CRITICAL TO YOUR CMS RATING

Prospective employees, residents and their loved ones rely on the Centers for Medicare and Medicaid Services (CMS) Five-Star Quality Rating System for an objective view of the quality of services provided by care communities. An effective call system can contribute to an uptick in your CMS rating and overall reputation.

ENSURING TOP RELIABILITY

In a caregiving community, reliability means more than simply achieving proper mechanical functioning. We go above and beyond to ensure reliability, keeping you up and running with local service for break/fix issues and helping you meet your performance goals with response-time monitoring.

RATED AND RELIABLE:

Tested to the Highest Industry Standards

99.99%
UPTIME

Open, scalable platform adapts to any population.

The richness of the RCare platform derives from its open architecture and scalability, permitting us to assemble a customized, easy-to-integrate solution that meets your budget, and that can grow with you over time.

SCALABILITY

We can deliver a complete solution that scales cost-effectively for any size resident population. It starts with a choice of base units, with functions ranging from basic to full featured. Scalability also means you can easily adapt your system as needs change.
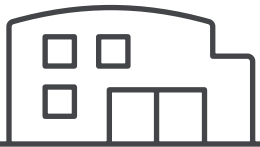
INTEROPERABILITY

RCare solutions unlock valuable interoperability, connecting seamlessly with many existing wired and wireless systems. This lets you upgrade capabilities cost-effectively, without replacing your entire system. Our solutions also are among the few that can provide both wired and wireless capabilities together.

INTEGRATABILITY

We work with providers of industry-leading systems to ensure that RCare solutions can integrate with their offerings. This openness lets you easily and cost-effectively add new capabilities, boost efficiency by synchronizing data, and consolidate a range of health, safety, and service functions into a single system.

Serves resident populations from small to large

Small Communities

Medium Communities

Large Communities

Integrate With the Leaders

EHR systems

ALIS
MatrixCare
PointClickCare

Wander management systems

Accutech

Existing call systems

Health monitoring systems

Other

Amazon Alexa
Phone systems
Fire systems

Unleash the power of mobile.

With RCare Mobile, caregivers no longer need to camp out at the nurse's station waiting for alerts. Now they receive alerts and coordinate responses from anywhere in the community and use their system-dedicated phones to receive and input relevant data about their visits.

An RCare bonus: this add-on feature is fully integrated with all RCare solutions, whether wired, wireless or hybrid.

Real-time alerts and detailed resident location **make caregivers more responsive**

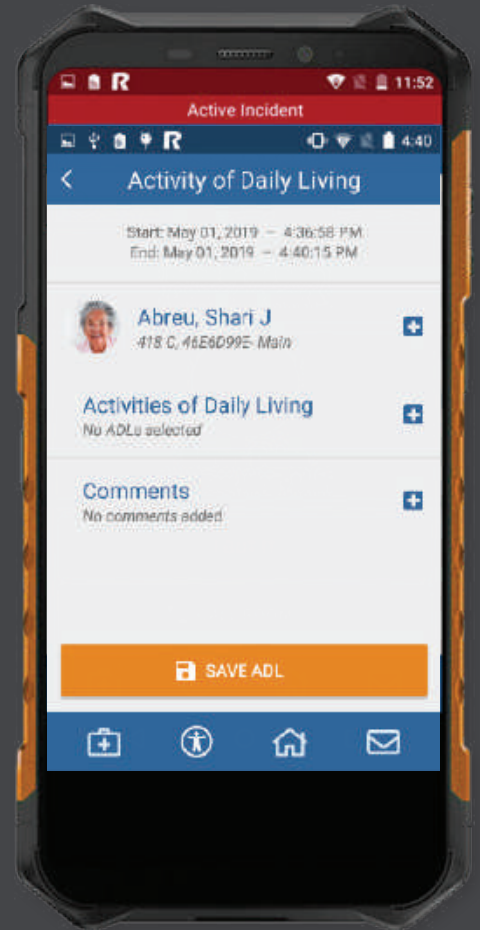Caregivers can **respond from anywhere in the community**

"I Got It" feature **eliminates duplicated efforts**

Voice-to-voice and messaging communications help **coordinate service delivery**

Efficiently log Activities of Daily Living (ADL) services rendered at point of care

BETTER RESPONSE COORDINATION

To coordinate alert responses among caregivers, an "I Got It" feature eliminates duplicated efforts and reduces call fatigue. For additional controls, RCare Mobile offers voice-to-voice communications and messaging between caregivers and with residents.

VALUABLE ACCESS TO DATA

Access to data on the smartphone makes calls and call reporting more efficient. Alerts can include details on the resident's location, improving caregiver responsiveness. And caregivers can use the phone to log ADL services at the point of care.

THE RUGGED II SMARTPHONE

The system-dedicated Rugged II caregiver smartphone is specifically designed for focused high performance in caregiving settings. Highly secure, durable and weatherproof, it can withstand most any shock. Apps can be added to improve accessibility to other caregivers and to residents.

In touch at a moment's notice.

With a wide range of notification and alert options, as well as easy-to-use systems for monitoring the community environment, your RCare solution is ready to be fully customized to the exact needs of your community.

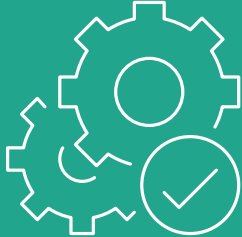## COMPREHENSIVE NOTIFICATION AND ALERT OPTIONS

Notification options

Caregiver consoles

Mobile devices

Dome lights

Lobby displays

Two-way voice

Alert options

Call button

Emergency pendants

Two-way voice

Monitors and sensors

Room and refrigerator temperature monitors

Water sensors

Smoke detectors

MOBILE DEVICES

CALL BUTTONS

CAREGIVER CONSOLES

Reporting that keeps your finger on the pulse of your operation.

RCare systems collect powerful data that automatically populate detailed analytics and reports. Metrics for response times, staff workloads and other categories can be tracked by shift, wing, group or across the community, and delivered in your choice of output formats. Get started with a suite of standard reports or customize to see the data sets that matter most. Regardless, RCare reporting accelerates access to valuable insights that can help improve caregiver performance, refine staffing strategies, and elevate resident satisfaction, health and safety.

LOCAL SUPPORT, ADVANCED OPTIONS

We support you every step of the way, starting with installation and training onsite, online or in topic-based virtual sessions.

Ongoing support is provided both remote and onsite, depending on need.

And to ensure that your solution is comprehensive, we offer additional services, such as 24/7 central station monitoring, data backup services and disaster recovery services.

To learn more about what RCare can do for you, visit: **rcareinc.com**

OR CONTACT YOUR LOCAL DISTRIBUTOR:

Partner Logo (option)